

Tower Hamlets Index 2008/09

PI Ref No	PI Description	Responsible Officer	Frequency available	Actual 07/08	08/09 Target	09/10 Target	10/11 Target
Theme 1: One Tower Hamlets							
<u>RES012.</u> <u>SP504</u>	Percentage of residents agreeing that the Council "provides value for money for the council tax/pay"	Alan Finch	Annually	41	45	50	51
<u>BV008.</u> <u>RES038.</u> <u>SP506</u>	Percentage of Undisputed Invoices Paid on Time	Paul McDermott	Monthly	87.87	97	98	98
<u>BV011a.</u> <u>CE045a.</u> <u>RES045a.</u> <u>SP517</u>	Percentage of top 5% of earners of Local Authority staff that are women.	Deb Clarke	Monthly	52.71	50	50	50
<u>BV011b.</u> <u>RES044a.</u> <u>SP516</u>	The percentage of the top 5% of Local Authority staff who are from an ethnic minority.	Deb Clarke	Monthly	17.43	22	25	27
<u>BV011c.</u> <u>RES002</u>	Percentage of the top paid 5% of staff who have a disability (excluding those in maintained schools.)	Deb Clarke	Monthly	3.51	4.1	4.7	5.4
<u>BV012.</u> <u>CE046a.</u> <u>RES046a.</u> <u>SP505</u>	Number of working days/shifts lost to sickness absence per employee.	Deb Clarke	Monthly	8.75	7.5	7	6.5
<u>CE053a.</u> <u>RES053a.</u> <u>SP513</u>	Percentage of complaints completed in time - Council as a whole - Stage 1	Ruth Dowden	Monthly	74	80	80	80
<u>RES057</u>	Percent of calls to Hot Lines answered	Keith Paulin	Monthly	N/A	95	95	95
<u>RES058</u>	Average waiting time for calls to Hot Lines to be answered	Keith Paulin	Monthly	N/A	30	30	30
<u>RES059</u>	First contact resolution of calls to Hot Lines	Keith Paulin	Monthly	N/A	80	80	80

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Theme 2: A Great Place to Live							
<u>LAANI001</u> , <u>National001</u>	% of people who believe people from different backgrounds get on well together in their local area	Michael Keating	Annually	N/A	N/A	N/A	N/A
<u>LAANI005</u> , <u>National005</u>	Overall/general satisfaction with local area	Shazia Hussain	Annually	N/A	N/A	N/A	N/A
Target Setting: Targets will be set once the Place Survey methodology is confirmed by Government.							
<u>LAANI047</u> , <u>National047</u>	People killed or seriously injured in road traffic accidents	Heather Bonfield	Annually	N/A	117	111	105
<u>LAANI154</u> , <u>National154</u>	Net additional homes provided	Jackie Odunoye	Annually	N/A	2999	2999	2999
<u>LAANI155</u> , <u>National155</u>	Number of affordable homes delivered (gross)	Jackie Odunoye	Annually	N/A	1688	1688	1688
<u>LAANI186</u> , <u>National186</u>	Per capita reduction in CO2 emissions in the LA area	Lesley Muggeridge	Annually	N/A	2	6	10
<u>LAAP104</u>	Percentage of people who think that street cleaning is good, very good or excellent (ARS) (proxy for LAA 119)	Heather Bonfield	Annually	51	53	56	59
<u>LAAS106</u> , <u>SP110</u>	Percentage of people asked who think that parks, playgrounds and open spaces are good, very good or excellent (proxy for LAA 120)	Heather Bonfield	Annually	54	56	58	60
<u>LAAS107</u> , <u>SP109a</u>	Improved perceptions of antisocial behaviour: reduced percentage of the population who view rubbish and litter lying around as "a very serious problem"	Heather Bonfield	Annually	32.9	20	19	18
<u>National004</u>	% of people who feel they can influence decisions in their locality	Shazia Hussain	Annually	N/A	70	75	80
<u>SP413</u>	Percentage of people asked who think that leisure and sports facilities are good, very good or excellent	Paul Martindill	Annually	46	47	48	49
<u>SP507a</u>	Percentage of residents who agree that the Council is doing a good job: borough average	Michael Keating	Annually	68	72	74	76
<u>SP507b</u>	Percentage of residents who agree that the Council is doing a good job: gap between the overall borough average and the LAP area with the lowest performance	Michael Keating	Annually	7	10	10	10

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<u>CPAC02c</u> , <u>SP412</u>	Number of physical visits to public library premises per 1000 population	Paul Martindill	Monthly	9710.7	9438.9	9416.89	9396.3
<u>LAANI192</u> , <u>National192</u>	Percentage of household waste sent for reuse, recycling and composting	Heather Bonfield	Monthly	13.73	19	26	32
<u>LAANI195a</u> , <u>National195a</u>	Improved street and environmental cleanliness – litter	Heather Bonfield	Thirds	13	12	10	8
<u>LAANI195b</u> , <u>National195b</u>	Improved street and environmental cleanliness – detritus	Heather Bonfield	Thirds	15	13	12	10
<u>LAANI195c</u> , <u>National195c</u>	Improved street and environmental cleanliness – graffiti	Heather Bonfield	Thirds	14	8	7	6
<u>LAANI195d</u> , <u>National195d</u>	Improved street and environmental cleanliness – fly-posting	Heather Bonfield	Thirds	6	3	3	2

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Theme 3: A Prosperous Community

<u>LAA603</u> , <u>LPSA012</u> , <u>SP402</u>	Improving A Level attainment - A Level Average Points Score per student in Tower Hamlets.	Carmel Littleton	Annually	621.5	670	722	N/A
<u>LAANI007</u> , <u>National007</u>	Environment for a thriving third sector	Shazia Hussain	Annually	N/A	N/A	N/A	N/A
Target Setting: Collected via bespoke survey, administered by CLG. Cabinet Office guidance states that the baseline will be set by the first wave of the survey (results expected in Spring 2009). Furthermore, they advise that "the most suitable and robust" improvement targets should be based on this data.							
<u>LAANI079</u> , <u>National079</u>	Achievement of a Level 2 qualification by the age of 19	Carmel Littleton	Annually	62.3	67	69.5	71.8
<u>LAANI080</u> , <u>National080</u>	Achievement of a Level 3 qualification by the age of 19	Carmel Littleton	Annually	37.1	36	40	44
<u>LAANI106</u> , <u>National106</u>	Young people from low income backgrounds progressing to higher education	Carmel Littleton	Annually	N/A	N/A	N/A	N/A
Target Setting: We can't set targets for this indicator without baseline data. We are awaiting baseline data but we will be looking to achieve 3% reduction a year.							
<u>LAANI110</u> , <u>National110</u>	Young people's participation in positive activities	Mary Durkin	Annually	N/A	N/A	N/A	N/A

Target Setting: Baseline target data for this indicator will be based on the 2008 TellUs Survey of young people in Tower Hamlets. Survey results will be available in Sept/Oct 2008.

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<u>LAANI116</u> , <u>National116</u>	Proportion of children in poverty	Carmel Littleton	Annually	46.4	45	43.5	41.9
Target Setting: There is a national target to halve child poverty by 2010 -11. Baseline data is required before targets can be set.							
<u>LAANI146</u> , <u>National146</u>	Adults with learning disabilities in employment (Delayed)	John Goldup	Annually	N/A	N/A	N/A	N/A
Target Setting: No targets set at present as this is a new indicator with no existing baseline. Targets for 2009/10 and 2010/11 will be set when projected outturn for 2008/9 is known.							
<u>LAANI150</u> , <u>National150</u>	Adults receiving secondary mental health services in employment (Delayed)	John Goldup	Annually	N/A	N/A	N/A	N/A
Target Setting: No targets set at present as this is a new indicator with no existing baseline. Targets for 2009/10 and 2010/11 will be set when projected outturn for 2008/9 is known.							
<u>National072</u>	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	Helen Jenner	Annually	39.2	43.5	45.3	N/A
Target Setting: Education targets are only set for 1 year with schools.							
<u>National076</u>	Reduction in number of schools where fewer than 65% of pupils achieve level 4 or above in both English and Maths at KS2	Helen Jenner	Annually	N/A	1	1	1
<u>National077</u>	Reduction in number of schools where fewer than 50% of pupils achieve level 5 or above in both English and Maths at KS3	Carmel Littleton	Annually	N/A	0	0	0
<u>National078</u>	Reduction in number of schools where fewer than 30% of pupils achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and Maths	Carmel Littleton	Annually	N/A	1	0	0
<u>National101</u>	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics)	Kamini Rambellas	Annually	N/A	17	23	N/A
Target Setting: Education targets are only set for 1 year with schools.							
<u>LAANI117</u> , <u>National117</u>	16 to 18 year olds who are not in education, employment or training (NEET)	Mary Durkin	Monthly	8.2	7	6.25	6
Target Setting: 9.3% is the May 08 performance figure received from Connexions Summary Report on 10/06/08. When compared with previous month's figure the number of people who are identified as NEET has increased by 0.5%. However, we have performed better than May 07 (11.9%).							

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<u>LAANI151, National151</u>	Overall Employment rate (working-age)	Sue Hinds	Quarterly	N/A	54	54.9	55.7
<u>LAANI152, National152</u>	Working age people on out of work benefits	Sue Hinds	Quarterly	N/A	18.3	17.7	16.8
<u>LAANI153, National153</u>	Working age people claiming out of work benefits in the worst performing neighbourhoods	Sue Hinds	Quarterly	N/A	29	28	26.8
<u>LAAS604, LPSA010b, SP408</u>	Number of under 16s who are active users of the Idea Stores and libraries	Judith St John	Monthly	16008	14405	14549	14694
<u>National087</u>	Secondary school persistent absence rate	Helen Jenner	Termly	5.5	5.3	5.1	4.9

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Theme 4: A Safe and Supportive Community							
<u>LAA113</u>	Percentage of residents identifying crime within their top three concerns (ARS)	Andy Bamber	Annually	55	54	53	52
Target Setting: Targets are provisional - subject to agreement with government.							
<u>LAANI021, National021</u>	Dealing with local concerns about anti-social behaviour and crime issues by the local council and police	Andy Bamber	Annually	N/A	N/A	N/A	N/A
Target Setting: We await the result of the Place Survey to establish baseline.							
<u>LAANI035, National035</u>	Building resilience to violent extremism For APACS, this indicator will be trialled and evaluated in 2008/09 and as a consequence, it will not be published in APACS or used for assessment in APACS in 2008/09.	Michael Keating	Annually	3	4	4.5	5
Target Setting: Delayed for introduction until 2009/10							
<u>LAANI040, National040</u>	Number of drug users recorded as being in effective treatment	Andy Bamber	Annually	N/A	1263	1276	1289
<u>LAANI042, National042</u>	Perceptions of drug use or drug dealing as a problem	Andy Bamber	Annually	63.3	62	60	58
<u>LAANI015, National015</u>	Number of most serious violent crimes per 1,000 population	Andy Bamber	Monthly	N/A	N/A	N/A	N/A

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Target Setting: Outturn of 08/09 will be used as baseline (New indicator). Target setting will commence after baseline established.							
<u>LAANI016</u> , <u>National016</u>	Number of serious acquisitive crimes per 1,000 population	Andy Bamber	Monthly	N/A	34	33.4	32.7
<u>LAANI018</u> , <u>National018</u>	Rate of proven re-offending by adults under Probation supervision	Andy Bamber	Quarterly	N/A	N/A	N/A	N/A
Target Setting: Target setting for this NI has been deferred until 2009/10.							
<u>LAANI019</u> , <u>National019</u>	Rate of proven re-offending by young offenders aged 10-17	Mary Durkin	Quarterly	42.1	N/A	N/A	N/A
Target Setting: Target setting for this NI has been deferred until 2009/10.							
<u>LAANI033i</u> , <u>National033i</u>	Arson incidents – Number of deliberate primary fires per 10,000 population.	Andy Bamber	Monthly	N/A	12.22	11.89	11.51
<u>LAANI033ii</u> , <u>National033ii</u>	Number of deliberate secondary fires per 10,000 population. (Arson)	Andy Bamber	Monthly	38	36.89	35.76	34.73
<u>LAANI135</u> , <u>National135</u>	Carers receiving needs assessment or review and a specific carer's service, or advice and information	John Goldup	Quarterly	N/A	20.9	25.9	30.9

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Theme 5: A Healthy Community							
<u>LAANI056d</u> , <u>National056d</u>	Percentage of children in Year 6 with height and weight recorded who are obese.	Natalie Parish	Annually	22.93	23.4	23.6	23.7
<u>LAANI056e</u> , <u>National056e</u>	Percentage of children in Year 6 with height and weight recorded.	Natalie Parish	Annually	88.27	85	85	85
<u>LAANI112</u> , <u>National112</u>	Under 18 conception rate	Mary Durkin	Annually	43.9	43	47	50
<u>LAANI120a</u> , <u>National120a</u>	All-age all cause mortality rate - Male	Alwen Williams (PCT)	Annually	N/A	N/A	N/A	N/A
<u>LAANI120b</u> , <u>National120b</u>	All-age all cause mortality rate - Female	Alwen Williams (PCT)	Annually	N/A	N/A	N/A	N/A
Target Setting: Annual measure							

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<u>LAANI123,</u> <u>National123</u>	Stopping smoking	Alwen Williams (PCT)	Quarterly	N/A	N/A	N/A	N/A